

ABOUT INSURANCE REFERRALS

DO YOU NEED A REFERRAL?

There may be time when you need the services of a specialist. Unless your insurance plan allows you to access specialty care without a referral, the referral process for you will begin in this office. We are affiliated with Emerson Hospital and have a referral circle of specialists that work closely with us. Our providers will refer you to a specialist whom they believe will best fit your needs.

When you are referred, the number of visits is specified and further visits will require additional referrals. Most managed care policies **DO NOT** permit us to write retroactive referrals. A retroactive referral is a referral that is done after the visit has taken place. We must do the referral **PRIOR** to any appointments.

Due to the growing complexity of referrals, we need time to process them. To ensure a smooth transition from our office to the specialist's office, please give us a one-week notice when possible to get your referral in order.

The referral process is a reality. While it is often times confusing to our patients and time consuming for us, it is an inherent part of health care today. Each insurance company has different rules governing who can go where, for what, etc. Reading the insurance benefits information from your insurance company will really help you to be informed. Your knowledge of your insurance plan can be valuable in making sure you get all of the benefits due to you.